



UPSTREAM SUPPLIER

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Many of the ARPC lines of production (LOP) are dependent upon a product input from an “upstream supplier” such as a Force Support Squadron, Recruiter, or the HQ Individual Reservist Readiness Integration Organization. Because of the lack of standardization among the upstream suppliers, some LOPs receive an input that contains errors requiring the LOP to return the input to the upstream supplier for rework. This rework causes waste in the overall LOP process. The upstream supplier program seeks to minimize the errors by helping to standardize the process at the upstream supplier level before submission to ARPC.

ARPC PRIORITY

Optimize Operations

MAJOR MILESTONES

- Program at initial operational capability (September 2025)
- Pilot standardization at a few ARC units and capture metrics on reduction of rework (April 2025)

DELIVERABLES

- LOPs with upstream suppliers identified
- Prioritized list of activities to standardize at the upstream supplier organizations
- Process developed to validate standardization of activities at upstream supplier organizations

RISKS/DEPENDENCIES

- LOP leads must identify inputs from upstream suppliers
- Directorates must prioritize list of activities to be standardized at the upstream supplier organizations
- Upstream suppliers must commit to standardize processes affecting ARPC LOPs
- Process to validate standardization at upstream supplier locations must be developed and implemented